Terms & Conditions

Provision of services

We will not be liable for any loss, damage or expense resulting from force majeure or any unforeseen circumstance not within our control. Three Peaks Challenge Ltd is entitled at any time for whatever reason to deny me access and/or engagement in any activity. Three Peaks Challenge Ltd or any of its representatives cannot be held responsible for any illness, loss, injury or death sustained before, during or after participation in an activity provided by Three Peaks Challenge Limited.

We cannot guarantee that events will be completed within a set time. Circumstances not within our control may cause delays during events, which may result in the event exceeding any desired time limit.

Cancellations/alterations initiated by Three Peaks Challenge Ltd

We reserve the right to cancel any challenge. In such circumstances, we will offer a transfer to an alternative challenge or refund all monies paid. If the alternative is cheaper than the adventure booked, we will refund the difference. Any travel arrangements which you have made independently will not be refunded, as our liability is restricted to payments made to us.

We reserve the right to cancel any challenge on which the balance is outstanding six weeks prior to commencement and retain any deposit paid.

Insurance

Our events include public liability and professional indemnity insurance. We strongly recommend that all participants take out travel insurance, with adequate cover for the events that they will be undertaking.

Safety

The events we offer take place in a mountainous environment. Such activities carry with them an inherent risk. A proportion of this risk must be accepted by you. All our staff are trained for these activities and have first aid training suited to these remote areas. In the interests of safety you are expected to abide by the decisions and judgments of our staff.

We reserve the right to alter or cancel events, or select alternative walking routes, where the prevailing weather conditions we judge that the weather conditions may interfere with participants' safety. In addition, we may alter or cancel an event if you or a member of your party becomes injured, unwell or is unable to complete the route due to lack of fitness.

We will provide detailed advice, on request, on the most suitable clothing and equipment for your adventure. We reserve the right to refuse your participation in any activity for which you have unsuitable equipment, if we believe that it may compromise the safety of yourself or other participants. If you are asked to make alternative arrangements any costs incurred will be borne by you.

Health and fitness

If your fitness is not commensurate with the requirement for your challenge, we reserve the right to end the activity early and you will be required to make alternative arrangements at your own expense.

You must inform us of any medical condition, injury or illness which you are suffering from, of any medication you are taking, or of any allergy which you have. We will provide a medical form which should be completed in full. Your disclosures will be handled in accordance with the Data Protection Act and only those event staff with a requirement to be aware of your responses will have access to the information.

For their own safety and that of those around them, persons apparently under the influence of alcohol or drugs will not be allowed to participate in activities. Additionally, if your behaviour becomes unacceptable at any point, you will be asked to make alternative arrangements at your own expense.